

Österreichischer Einzelhandel in der Krise: Prognose für 2023

Der österreichische Einzelhandel verzeichnete 2022 aufgrund hoher Kosten, steigender Preise und schwindender Kaufkraft rückläufige Umsätze. Die Ausgaben der privaten Haushalte für den Einzelhandel werden für 2023 aufgrund der anhaltenden wirtschaftlichen Herausforderungen weiter sinken. Besonders betroffen ist der Onlinehandel, der 2023 voraussichtlich erneut Verluste verzeichnen wird. Der Handelsverband fordert Soforthilfemaßnahmen, um die Branche zu stabilisieren.



Neue Studie "Österreichs Handel in Zahlen"; ©kreutzerfischerpartner)

8 Y f`ÒghY ffY]W\ jgW\ Y`< UbXY`'gh'a]h'+\$- "\$\$\$'6YgW\ÀZh][hYb`Ui h
GhUh]gh]_`5i ghf]U`XYf'[fÒ» hY`5fVY]h[YVYf`XYg`@UbXYg'i bX'a]h
- ' "&\$\$'I bhYfbY\ a Yb`XYf`K]fhgW\ UZhgnk Y]['a]h`XYb'a Y]ghYb
I bhYfbY\ a Yb`"8Yb bc W\`ghYW_h`X]Y`6fUbW\Y`b`Y]bYf`]\fYf'[fÒ» hYb
?f]gYbd\ UgYb`Ui Z[fi bX`j cb`fØW`Ài Z[Yb`I a gÀmYb`i bX
YI d`cX]YfYbXYb`?cghYb"

5i Z'k Y`WXY`<UbXY`ggdUfhYb`i bX`DfcXi _h[fi ddYb`g]W`X]Y
Df]j UhUi g[UVYb`]a`ghUh]cb`fYb`9]bnY`UbXY`gck]Y`]a
Cb`]bY`UbXY`&\$&`j YfhY]`h`UVYb`i bX`k Y`WXY`5i gk]f_i b[Yb`X]Y
HYi Yfi b[`gck]Y`X]Y`9bYf[]Y_f]gY`Ui Z`XUg`?cbgi a j Yf`U`hYb
`UVYb`ž`i bhYfgi W`h`X]Y`VfUbXbYi Y`Ghi X]Y`² ghYffY]W`g`<UbXY`]b
NU`Yb`j ca`6YfUhYfbYhmk Yf`?F9I HN9F`: €7<9F`/`D5F HB9F
Z0f`XYb`<UbXY`gj YfVUbX`"8Uf0VYf`\\bUi g`]YZfh`XYf`F Ydcfh`X]Y
YfghY`đ`fYgdfc[bcgY`Z0f`XUg`; YgUa h`U`f`&\$&`"

A]bi g`\$ž`i`K]fhgW`UZh`]W`Yg`7ca YVUW_
&\$&&`b]W`h[Y[`0W_h

K]Y`X]Y`XYhU]`]YfhYb`NU`Yb`j cb`?F9I HN9F`: €7<9F`/`D5F HB9F
nY][Ybž]gh`XYa`<UbXY`XUg`Yf`cZ`hY`7ca YVUW_]a`đ`f`&\$&&
b]W`h[Y[`0W_h`"a`J Yf[`Y]W`ni`XYa`bcW`j cb`XYb`7cfcbU!
@cW_Xck bg`Xi fW`nc[YbYb`đ`f`&\$&%`gh]Y[Yb`X]Y
Y]bnY`UbXY`gfY`Yj UbhYb`5i g[UVYb`XYf`df]j UhYb`<Ui g`U`hY`fb`bY
?Zh`]a`J cf`U`f`i a`]bg[YgUa h`+ž`i`fbca`]bY`Ł`Ui Z`+) ž%`A fX"
9i fc`f&\$&%.`+\$ž`A fX`"9i fcŁ`F YU`V`]YV`X]Y`BUW`ZfU[Y`XUa`]h`UVYf
i a`!\$ž`i`i bhYf`XYa`B]j YUi`XYg`J Yf[`Y]W`gnY]hfUi a`g"

"a`HYi Yfi b[g`U`f`&\$&&`gU`Yb`g]W`j]Y`Y`² ghYffY]W`Yf]bbYb`i bX
² ghYffY]W`Yf`k Y[Yb`XYf`c`Yb`Ghfca`dfY]gY`i bX`A]Yh_cghYb`XUni
[Ynk`i b[Ybž`VY]`XYb`9]b_`Ai ZYb`ni`gdUfYb`ž`Yf`_`Afh
<UbXY`gj YfVUbX!; YgW`À`hgZ0`fYf`F U]bYf`K]`X]Y`nYbhU`Yb
9f[YVb]ggY`XYf`Ghi X]Y"

DUbXYa`]YVYX]b[hY`BUW`c`YZZY_hY`UVYb`g]W`Y]XYf`U`g
Ghf`c`ZYi Yf`YfUi g[YghY`h`J cb`Y]bYf`F 0W__Y`f`ni a
?cbgi a j Yf`U`hYb`k]Y`j cf`7cfcbU`&\$%-`_Ubb`Ui Z[fi bX`XYf
j Yf`ÀbXYfhYb`?Ui Z[Yk`c`b`Y]hYb`\\b`ni`8]YbghY]ghi b[Yb`gck]Y
Ub[Yg]W`hg`Y]bYf`gW`a`Y`nYbXYb`?Ui Z_fUZi`_Y]bY`F YXY`gY]b`"Nk Uf
_cbbhYb`]a`J cf`U`f`]bgVYgcbXYfY`6fUbW`Yb`k]Y`XYf`6Y`_Y]Xi b[g!
i bX`XYf`GW`i`\\UbXY`fž`i`%-`ž`i`Ł`j cb`BUW`c`YZZY_hYb`dfcZ]h]YfYbž
XcW`Ui W`X]YgY`V`]YVYb`i bhYf`XYb`I a`gUmb]j YUi g`XYf`đ`fY`j cf
&\$%-`"

9I c fV]hUb hY`5i g[UVYbj YfgW\]YVi b[`ni
I f`Ui V`i bX` : fY]nY]h

9]bY`5i gbU\ a Y`ghY``h`XYf`GdcfhUfh]_Y`\UbXY``XUfž`XYf`&\$&&`X]Y
J Yf`i ghY`j cb`&\$&\$`i bX`&\$&%`Ui Z`c`Yb`Vnk`"a`]h`Y]bYa` `K UW\ghi a
j cb`Ž` (i` `Ui W\`XUg`J cf`_f]gYbb]j YUi` `ØVYfhfYZZYb`_`cbbhY`"
`<Ui dhj YfUbhk cfh]W\`XUZØf`]gh`XYf`k`]YXYf`Ub[Ygdfi b[YbY
Hci f]ga` i g`"8 Ug`nY][`h`Y]b`6`]W`_`Ui Z`X]Y`8YhU]`g`"Gc`]gh`XYf`J Yf`Y]\
j cb`Gdcfh[YfÅhYb`a`]h`Ž` , - i` `Ua` `k`Y]hUi` g`ghÅf`_ghYb`[Yk UW\gYb`"
5i W\`Yf`nY][`hg]W\`XYf`HfYbX`k`Y[`j`ca` `K UfYb`_Ui Z`\]b`ni
8]Ybgh`Y]ghi b[Yb` ž`[]Vh`Ghi X]YbUi hcf5bXfYUg`?fYi hnYfž
; YgW\ÅZhgzØ\`fYf`j cb`**? F 9I HN9F` : =G7< 9F` /` `D5F HB 9F` ž**
5i g_i bZh`

; YbYfY``]gh`Y]bY`XYi h]W\Y`J YfgW\]YVi b[`XYf`?cbgi a Ui g[UVYb
]b`F]W\hi b[`I f`Ui V`i bX` : fY]nY]h`ni` `VYa` Yf`_Yb`"@Ui h`XYb`_U`_hi Y``Yb
8UhYb`g]bX`X]Y`5i g[UVYb`]b`X]YgYa` `6YfY]W\`ja` `Ÿ\`f`&\$&&`i a
Ž` () ž` i` ` [Yk UW\gYb`"9]bY`9b`hk`]W`_`i b[ž`X]Y`g]W\`Yi Yf`ZcfhgYhnYb
k`]fX.` : Øf`&\$&` `dfc[bcgh]n]Yfh`?fYi hnYf`Y]b`k`Y]hYfYg`K UW\ghi a
i a` `Ž` &` i` "

Dfc[bcgY`&\$&` .`9]bVfi W\`VY]`XYb
< UbXY`gUi g[UVYb`f!` ž- i` Ł

8Yf`Xi fW\`X]Y`a` i`h]d`Yb`<YfUi gZcfXYfi b[Yb`XYf``YmhYb`Ÿ\`fY
[YgW\k ÅW\hY`9]bnY`\UbXY``VYZ]bXYh`g]W\`Ui W\`ja` `nk`Y]hYb`Ÿ\`fY
XYf`HYi Yfi b[g`_f]gY`k`Y]hYf`Ui Z`XYa` `FØW`_ni ["` : Øf`bU\Yni`_U``Y
K UfYb[fi ddYb[Y\`h`X]Y`Ghi X]Y`]b`]fYf`Dfc[bcgY`ZØf`XUg
; YgUa` h`U\`f`&\$&` `j`cb`fYU``fØW`_`Åi`Z[Yb`5i g[UVYb`_Ui`g.

BU\fi b[g!`i bX`; Ybi gga`]hhY`.!&ž`i
; Ygi bX\Y]hi bX`?ØfdYfdZY[Y.`Ž` \$ž- i
A cXYUfh]_Y`. `Ž` %ž(i
9]bf]W\hi b[#<Ui gfUh`!%%ž+ i
9`Y`_hfc[YfÅhY`#H.`!+ž` i
GdcfhUfh]_Y`.!%ž* i
6ØW\Yf`#NY]hgW\f]ZhYb.`!%%ž&i

<Ui g/ ; UfhYb. !%%ž) i

A]bi g' - ž ' i . ' C b`]bY\UbXY`j Yf`]Yfh`YfbYi h'a Ugg]]

⊕g[YgUa h'gW\fi a dZh`X]Y`B UW\ZfU[Y`]a `9]bnY`\UbXY`\Yi Yf
g][b]Z]_Ubh'i a `!' ž `DfcnYbh"⊕`a UbW\Yb`<UbXY`ggdUfhYb`[Y\h`X]Y
Dfc[bcgY`gc[Uf`j cb`Y]bYa `]bZUh]cbgVYfY]b][hYb`F ØW_[Ub[`j cb
a Y\f`U`g`nY\`b`DfcnYbh`Ui g"5i W\`XYf`Y7ca a YfW`k]fX`&\$`
YfbYi h`XYi h`W\`j Yf`]YfYbž`k]f`Yfk UfhYb`Y]b`A]bi g'j cb`- ž
DfcnYbh ž`gc`<UbXY`ggdfYW\Yf`F U]bYf`K]`"

GY`Vgh]a `A cXY\UbXY`ž`XYf`nk Uf`Ui g[Y\YbX`j cb`Y]bYa
_UhUghfcd\U`Yb`B]j YUi `]a a Yf\]b`Yhk Ug`ni `Y[Yb`_cbbhYž`V`Y]VYb
X]Y`I a gĀhnY`k Y]hYf\]b`_Uf`i bhYf`YbYb`XYf`J cf!7cfcbU!NY]h"8 Ug
U`Yg`VY][`Y]W\`nY]h][`ghUf`_ [Ygh]Y[YbYb`? cghYb`ZØf`9bYf[]Yž
DYfgcbU`i bX`@c[]gh]_ ž`gU[h`<UfU`X` ; i hgW\]ž`I B ⊕C #C HHC` ; fci d
 ; YgW\ĀZhgZØ`fYf`gck]Y`J]nYdfĀg]XYbh`XYg`<UbXY`gj YfVUbXYg`i bX
@Y]hYf`XYf`D`UhhZcfa ` Y7ca a YfW`ž`A Uf`hd`ĀhnY`/
J YfgUbX\UbXY` "

K c\]b`Z]Y» h`XUg` ; Y`Xž`k Ybb`b]W\`h]b`XYb`<UbXY`3`BYVYb`I f`Ui V
i bX` : fY]nY]hghfY]W\`h`Ghi X]YbUi hc`f`5bXfYUg`? fYi hnYfY]bYb
k Y]hYfYb`6YfY]W\`Yfj cf. ` 8]Y`K c\`b`_cghYbž`X]Y`VYfY]hg`]a
J cf`U\`f`i a ` %* `DfcnYbh[Ygh]Y[Yb`g]bXž`Y[Yb`Yi Yf`bcW\`Y]ba U`
i a `a Y\f`U`g`bYi b`DfcnYbh`ni "5`Y]b`]b`X]YgYa `6YfY]W\`g]bX`X]Y
5i g[UVYb`XYf`2 ghYffY]W\Yf]bbYb`i bX`2 ghYffY]W\Yf`gca]h
]bbYf\U`V`j cb`nk Y]`Ŧ\`fYb`i a ` * `A fX"9i fc`[Ygh]Y[Yb"

< UbXY`j cf`YI]ghYbn]Y`Yb

< YfUi gZcfXYfi b[Yb` `F Y[]Yfi b[`a i gg

[Y[YbghYi Yfb`°

8]Y`bYi YghYb`NU\`Yb`j cb`?: D`VYghĀh][Yb`X]Y`XfUa Uh]gW\Y`@U[Yž
Ui ZX]Y`XYf`<UbXY`gj YfVUbX`gW\cb`gY]h`A cbUhYb`\]bk Y]gh"8 Ug
VY`Y[hYb`Ui W\`X]Y`9f[YVb]ggY`XYf`Øb[ghYb`<J!
<ĀbX`YfVYZfU[i b[.

&+i `XYf`<ĀbX`Yf`\UVYb`bcW\`]a a Yf`b]W\`h`U`Y`7cfcbU!

9bHgWÅX)[i b[Yb`]b`j c`Yf`< Õ\Y`Yf\U`hYb
) i `g]bX`j cb`F ØW_ZcfXYfi b[Yb`XYf`7C: 5; `VYhfcZZYb
) %! `_Aa dZYb`a]h`DYfgcbU`a Ub[Y`
8]Y`U``[Ya`Y]bY`k]fhgWÅUZh`]WÅY`@U[Y`]gh`ni fnY]h`\YfUi gZcfXYfbX
i bX`XYf`< UbXY``]gh`VYgcbXYfg`ghUf`_j cb`XYf`bY[Uh]j Yb
?cbgi a gh]a a i b[`VYhfcZZYb" `X`XYf`nk Y]hY`< UbXY`gVYhf]YV`_Ubb
g]WÅ`]b`X]YgYf`gWÅk`]Yf[Yb`A Uf`_hU[Y`_Y]bY`j YfghÅf`_hYb
Æj Ygh]h]cbYb`]b`8][]hU`g]Yfi b[ž`@UXYbVUi ž`?`]a UgWÅi hn`cXYf
A Uf`_Yh]b[``Y]ghYbž`cVkc`X]YgY`U`g`b`c`h`k YbX][`YfUWÅhYh`k YfXYb ž
VYghÅh][h`< UfU`X`; i hgWÅ]"

A Ub`g]Y`hž`XUgg`i bgYfY`< ÅbX`Yf`\fYb`6Y]hfU[`[Y`Y]ghYh`\UVYbž
i a `XYb`DfY]gUi Zhf]YV`XYf`ÆZUh]cb`ZØf`YXY`; Y`XVØfgY`UVni ZYXYfb
`Ui WÅ`Ui Z`?cghYb`XYf`Y][YbYb`A Uf[Y``8]Y`NU\`XYf`**Ægc`j YbnYb**
]gh`]a `YfghYb`< U`V`U`f`VYfY]hg`i a `nY`b`Dfc`nYbh`[Ygh]Y[Ybž
X]Y`GWÅ`]Y»i b[Yb`bY`a Yb`YVYbgc`VfY]hZÅWÅ][`ni ``J]Y`Y`< ÅbX`Yf
ghY`Yb`VYfY]hg`a]h`XYa`F ØW_Yb`ni f`K UbX``8]Y`6i bXYgfY[]Yfi b[
]gh`Ui Z[YZcfXYfhž`a]h[Yn]Y`hYb`k]fhgWÅUZhgd`c`]h]gWÅYb
GhUV`]g]Yfi b[ga`U»bU`a Yb`[Y[Ybni ghYi Yfb``**8Yf`ni [YgU[hY**
9bYf[]Y`cghYbni gWÅi gg`&`]gh`V]g`\Yi hY`Ui gghÅbX][``9g`VfUi WÅh
a Y`f`Ghfi `_hi ffYZcfa Yb`i bX`k Yb][Yf`J Yf\UbX`i b[Yb`ØVYf
Gma`Vc`h`Ya Ybž`XYbb`Yg`ghY`Yb`hUi gYbXY`V]g`j cf`_i fnYa`j]hU`Y
; YgWÅÅZhY`j cf`XYf`GWÅ`]Y»i b[ž`a`cb]Yfh`F U]bYf`K]``

< UbXY`gj YfVUbX`Ya`dZ]Y`\`h`j]Yf`GcZcfh\`]`ZY!
A U»bU`a Yb

8Yf`< UbXY`gj YfVUbX`VY[fØ»h`X]Y`Øb[ghY`5b_ØbX][i b[`j cb
6i bXYg_Ubn`Yf`BY`Ua`a Yfž`V]g`&\$`\$`fi bX`(`ž) `A fX``9i fc`]b`X]Y
9`Ya YbhUfV`]Xi b[`ni`]bj Ygh]YfYb``8Ua`]h`_ca`a`h`X]Y
6i bXYgfY[]Yfi b[`Y]bYf`Ub[`Å\`f][Yb`?YfbZcfXYfi b[`XYg
< UbXY`gj YfVUbXYg`bUWÅž`XYf`a]h`XYa`6i bXYg_Ubn`Yfž
nU`\fY]WÅYb`A`]b]ghYf.`]bbYb`i bX`@UbXYg`Ui dh`Yi hYb`dYfgØb`]WÅY
; Ygd`fÅWÅY`XUni `[YZØ`fh`\Uh``8]Y`ni`gÅhn`]WÅYb`(`ž) `A`]`UfXYb`9i fc
k YfXYb`g]WÅ`U`g`fYb`hUV`Y`Ni`_i bZh]bj Ygh]h]cb`ZØf`U`Y`Yfk Y]gYb"

5i WÅ`X]Y`5VgWÅUZZi b[`XYf`?U`hYb`Dfc[fYgg]cb`VYk YfhYh`XYf`< J
dcg]hj ž`]bgV``XUgg`X]Y`YfghYb`j]Yf`GhYi Yfghi ZYb`a]h`XYa

j Uf]UV`Yb`8f]hhY`XYf`_U`hYb`Dfc[fYgg]cb`ni`gÅh`]WÅ`Ub[Y`cVYbž
XYf`5`Y]bj`YfX]YbYf!`i`bX`i`bhYf\U`hgUVgYhVYhfU[`ni`%\$\$`DfcnYbh
Ub`X]Y`bZUh]cb`Ub[YdUggh`i`bX`Ui`WÅ`XYf`?]bXYfa`Y`fVYhfU[
XYi`h`]WÅ`Yf\Ø`h`k`]fX`"8`]YgY`A`U»bU`a`Yb`U`Y]b`k`YfXYb`Y`XcWÅ
b]WÅ`h`fY]WÅ`Ybž`i`a`Y]bYb`k`]fhgWÅ`UZh`]WÅ`Yb`:`ÅWÅ`YbVfUbX`ni
j`Yf\]bXYfb`"8Yf`<UbXY`gj`YfVUbX`Ya`dZ]Y`h`XU`Yf`Zc`[YbXY`j`]Yf
GcZcfh\]ZY!A`U»bU`a`Yb.

: CF89FI B; `= `5fVY]hga`Uf`_hfYZcfa`>Yhnh`A`Y`f
BYhhc`j`ca`6fi`hhcž`XUa`]h`g]WÅ`@Y]ghi`b[`k`]YXYf
`c`b`h

Gi`VghUbn]Y`Y`GYb`_i`b[`XYf`@c`b`bYVYb`_cghYb`/GWÅf]hhY`ni`f
5b[`Y]WÅ`i`b[`XYg`ZU`_h]gWÅ`Yb`Ub`XUg`[YgYh`]WÅ`Y
DYbg]cbgUbhf]hhgU`hYf`/[Åbn`]WÅ`Y`5VgWÅ`UZZi`b[`XYf`6Y]hfU[gdZ]WÅ`h
ni`f`DYbg]cbgj`Yfg]WÅ`Yfi`b[`UV`XYa`FY[Y`!DYbg]cbgU`hYf`/

: CF89FI B; `= `F UgWÅ`Y`5i`gnU`\`i`b[`gÅa`h`]WÅ`Yf
cZZYbYf`7cfc`bU!9bhgWÅ`ÅX][i`b[Yb`Xi`fWÅ`X]Y
7C: 5; ž`i`a`Y]a`]gWÅ`Y`<ÅbX`Yf`ni`ghUV`]`g]YfYb

: CF89FI B; `= `GhYi`Yf`]WÅ`Y`; `Y]WÅ`ghY``i`b[`j`cb
: fYa`X!`i`bX`9][Yb`_Ud]hU`ž`i`a`a`Y`f
?f]gYbZYgh][_Y]h`]b`XYf`K`]fhgWÅ`UZh`g]WÅ`Yfni`ghY`Yb

: CF89FI B; `= `GcZcfh][Y`5VgWÅ`UZZi`b[`XYf
A`]Yhj`YfhfU[g[YVØ`fž`i`a`X]Y`B`U`j`Yfgcf[i`b[`i`bX
Cfhg`_YfbY`ni`Yf`U`hYb

, VYf`X]Y`Ghi`X]Y`² ghYffY]WÅ`g`<UbXY``]b
NU`\`Yb

² ghYffY]WÅ`g`<UbXY``]b`NU`\`Yb`_]gh`Y]bY`YI`_`i`g]j`ZØf`XYb
<UbXY`gj`YfVUbX`YfghY`hY`5i`g`_cdd`i`b[`XYf`Ghi`X]Y`Df]j`UhY
<Ui`g`U`hgUi`g[UVYb`]b`² ghYffY]WÅ`ž`X]Y`j`ca`6YfUhYfbYhmk`Yf`_
?F9I`HN9F`:`Æ7<9F`/`D5F`HB9F`YfghY`h`k`i`fXY`i`bX`ZØf`XYb`ZfY]Yb

J Yf_Ui Z'VYgh]a a h]gh"8 Yf'F YdcfhV]YhYh'XUg'dfÀn]gYghY'6]`X'XYf
< UbXY`g`UbXgW\UZh'i bX'XYf'?cbgi a YbhYbUi g[UVYb`]b'² ghYffY]W\
ZØf'X]Y`\fY`&\$%*`V]g'&\$&'`i bX'[Y\h'h]YZ']b`X]Y`Y]bnY`bYb
DfcXi _h[fi ddYb`\]bY]b""g[YgUa h'k i fXYb`**`DfcXi _h[fi ddYb
i bX`%(`Y]bnY`\UbXY`gfY`Yj UbhY'?UhY[cf]Yb`XYZ]b]Yfh"

5`g'8 UhYbei Y``Yb`X]YbhY`XUg'6F5B7<9BF585F!
Ghi X]Ybdfc[fUa a`XYg'\fYg'&\$&'`gck]Y`UbXYfY`ÒZZYbh]W\
ni [Åb[`]W\Y`A Uf_hghUh]gh]_Yb`i bX`9f\YVi b[Ybž'i "U"j cb`GhUh]gh]_
5i ghf]U""5``Y`Ui g[Yk]YgYbYb`6YhfÀ[Y`VYn]Y\Yb`g]W\
Ui ggW\`Y»`]W\`Ui Z'X]Y`5i g[UVYb`Vnk ""j Ygh]h]cbYb`df]j UhYf
< Ui g\U`hY""8]Y`K YfhY`j YfghY\Yb`g]W\`Vfi hñčž`U`gc`]b_`i g]j Y
Yhk U][Yf'[YgYhn`]W\Yf`A Y\fk YfhghYi Yf"

6Ygi W\Yb`G]Y`i bg`Ui Z.`Z`Y]gW\i bXWŁ"Uh